



# Minutes

<b>Name:</b>	Colorado DRIVES County RC&I Sub-Committee		
<b>Meeting Date:</b>	March 27, 2019	<b>Organizer:</b>	Chris Hochmuth
<b>Meeting Time:</b>	1:30 pm – 3:30 pm	<b>Location:</b>	<b>Go To Meeting</b> 1 (872) 240-3412 Access Code – 264-104-285  <a href="https://global.gotomeeting.com/join/264104285">https://global.gotomeeting.com/join/264104285</a>

## Purpose of Meeting

TBD

## Attendance

<u>Member</u>	<u>Organization</u>	✓	<u>Member</u>	<u>Organization</u>	✓
Pam Nielsen Chair	Larimer County	✓	Jason Salazar Co-Chair	Denver County	✓
Diana Hall	Boulder County	✓	Tasha Gomez	Elbert	✓
Sheri Davis	Douglas County		Nicole Jaramillo	Alamosa County	
Lauren Silva	DOR-VSS		Eric Shannon	DOR-Controller	✓
Cindi Wika	OIT		Wendi Milinazzo	Adams County	✓
Chris Hochmuth	DOR-VSS	✓	Dylan Ikenouye	DOR-VSS	
Sheri Sewald			Kevin Wyatt	Jefferson	✓
Crystal Sandoval			Katya Eremich	DOR – VSS	
Amanda Ross		✓	Sonia Sandoval	DOR-OIT	✓
Kayla Pacheco		✓	Ted Trujillo	DOR	✓
Kevin Kihn	DOR-VSS	✓	Brian Honeycutt	Broomfield	
Michelle Martinez	DOR-OIT	✓	Dallas Schroeder	Elbert	
Sherri Seawald		✓	Patti Bender	Jefferson	✓
Barbara Galitz	Boulder		Pam Samora	DOR	



# Minutes

Taylor Douglas		Jean Alberico	Garfield
Julie Fischer	√	Kelly Lundgrin	El Paso
Tina Harris	√	Evan Scrutchins	√
Meredith Jordon	√	Kate Krist	√
Jackie Harmon	√	Aarika Seat	Fast

## Meeting Minutes

### Meeting Agenda

1. Call to Order
  1. Roll Call – Chris Hochmuth
2. Old Business
  1. Approval of Previous meetings' Minutes (01-16-2019, 1-24-2019, 2-6 & 11 2019, 2-13-2019, 2-27-2019, 3-13-2019)
  2. Past Action Items Review
    1. Finalized script for questions - Product Support
    2. SQR for EServices - Jason
  3. \$40,000 County Improvement Fund & Process – Pam & Jason
    1. Form approval
  4. DMV Proposal for Crediting of Vehicle Registration Fees and Taxes
    1. Redraft review – Adam (Leave on agenda - Review after system stabilizes)
  5. SQR Testing/Production Update – Lauren
  6. SQR Review, update on SQR Meetings – Lauren
    1. 13486 - 12595 - EServices Dup Title issue
  7. FAWG Committee Update - Kimberly
  8. Scoping Document and Services Desk Process - Sonia
  9. CI Credit Card Readers – Kate Polesovsky
  10. Title rejections regarding Application for Title Update - Kevin
  11. Bond Case rejections being mailed to customer instead of county? - Kevin
  12. Outage notification process for customers - Pam
  13. Prioritizing SQR's - Urgent, Escalation, High etc. - Sonia
    1. 3333974 - Martin Marietta - 18 refunds
    2. Douglas County dealer plate issue (March 7 email)
3. New Business



# Minutes

1. Notification for DPA Print Opt-In or Opt-Out Process Discussion
  1. Previously asked to Opt-In Full, Opt-In Partial, Opt Out and No Response'
    1. Next Step - Survey?
    2. Deadline Date
2. DPA
  1. Title Complete Cards
  2. Householding
  3. USPS mailing issue results
  4. Move Cards
3. Access Request processes and cancellations of accounts - Elaine
  1. OIT Policy review
  2. Turn Around times
  3. Form a job aid?
4. Dealer Addresses - maintained on the Vehicle Portal - USPS and not actual locations are on file (CA ticket 3317863)
5. Release from Liability - Diana Hall
4. Open Discussion
5. Public Testimony
6. Assignment of Action Items
  - 1.
7. Next meeting
8. Adjourn

Next Meeting					
<b>Date:</b>	April 3, 2019	<b>Time:</b>	1:30 pm	<b>Location</b>	<b>Go To Meeting</b> 1 (872) 240-3412 Access Code – 264-104-285  <a href="https://global.gotomeeting.com/join/264104285">https://global.gotomeeting.com/join/264104285</a>
<b>Purpose:</b>	TBD				