



# MEETING PLAN

<b>Name:</b>	Colorado DRIVES County RCI		
<b>Meeting Date:</b>	April 24, 2019	<b>Organizer:</b>	Trina McCray
<b>Meeting Time:</b>	1:30 pm – 4:30 pm	<b>Location:</b>	<b>Go To Meeting</b> 1 (872) 240-3412 Access Code – 264-104-285  <a href="https://global.gotomeeting.com/join/264104285">https://global.gotomeeting.com/join/264104285</a>

<b>Purpose of Meeting</b>
TBD

<b>Attendance</b>					
<u>Member</u>	<u>Organization</u>	<u>√</u>	<u>Member</u>	<u>Organization</u>	<u>√</u>
Pam Nielsen Chair	Larimer County		Jason Salazar Co-chair	Denver County	
Diana Hall	Boulder County		Tasha Gomez	Elbert County	
Sheri Davis	Douglas County		Nicole Jaramillo	Alamosa County	
Lauren Silva	DOR-VSS		Eric Shannon	DOR-Controller	
Cindi Wika	OIT		Wendi Milinazzo	Adams County	



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## 04.24.19 Meeting Agenda

1. Call to Order
  - 1.1. Roll Call – Trina McCray
2. Old Business
  - 2.1. Approval of Previous meeting's Minutes (03/27/19 & 4/10/19)
  - 2.2. Past Action Items Review
    - 2.2.1. Application Support Call Template - Sonia
    - 2.2.2. Repeat MH search process in daily communication (from March 13)
    - 2.2.3. Any Additional Items?
  - 2.3. \$40,000 County Improvement Fund & Process – Pam & Jason
    - 2.3.1. Equipment Requests
  - 2.4. DMV Proposal for Crediting of Vehicle Registration Fees and Taxes
    - 2.4.1. Redraft review – Adam (Leave on agenda - Review after system stabilizes)
  - 2.5. SQR
    - 2.5.1. Testing/Production Update – Lauren
    - 2.5.2. SQR Review, update on SQR Meetings – Lauren
    - 2.5.3. SQR statistics - Sonia
    - 2.5.4. Prioritizing SQR's - Urgent, Escalation, High etc. - Sonia
    - 2.5.5. Scoping Document and Service Desk Process - Sonia
  - 2.6. FAWG Committee Update - Kimberly
  - 2.7. Record searches hitting NMVTIS versus Lexis Nexis searches - Jim
  - 2.8. DPA
    - 2.8.1. Title Complete Cards - Mike
  - 2.9. Preemie - Review proposal - Eric & Adam
3. New Business
  - 3.1.1. Access Request processes and cancellations of accounts - Cindi
    - 3.1.1.1. OIT Policy review
    - 3.1.1.2. Process Flow
    - 3.1.1.3. Form a job aid?
  - 3.1.2. Clerk Hire Fee - Kevin
  - 3.1.3. DV letter review -
  - 3.1.4. Lease Collection - Rule vs Legislation? SQR 12966



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4. Open Discussion
5. Public Testimony
6. Assignment of Action Items
  - 6.1.
7. Next meeting
8. Adjourn



# MEETING PLAN

Next Meeting					
<b>Date:</b>	May 8, 2019	<b>Time:</b>	1:30 pm	<b>Location</b>	<b>Go To Meeting</b> 1 (872) 240-3412 Access Code – 264-104-285 <a href="https://global.gotomeeting.com/join/264104285">https://global.gotomeeting.com/join/264104285</a>
<b>Purpose:</b>	TBD				