



Colorado DRIVES Governance Committee

Date: June 23, 2021 9:00am- 11:00am

Location: Google Meet video [link](#)

Call in number (audio only): 917-336-4577 PIN: 115 362 723#

Organizer: Helen Hayden

Call to Order and Initial Business- Chair (5 minutes)

Roll Call- Helen Hayden

Approval of minutes from 05.19.21 (5 minutes)

Old Business

CDOR Update

Vehicle Services Section (VSS) (10 minutes)

Summer of Transition updates

- Call Center Metrics- Kevin Kihn
- Online Services Report- Kevin Kihn
- Top four Transaction Times- Kevin Kihn
- Documents v Transactions performed- Kevin Kihn

Business Innovation Group (20 minutes)

- DRIVES Executive Update- Tony Bader & Michael Arrington
- DRIVES Development Support- Josh Johnson
 - Action Item: Denver Co. experiences system slowness at the end of the business day and end of the month.
- User Support Update- Sonia Sandoval

Training Team (5 minutes)

- Training Team Update- Michelle Martinez

DRIVES Budget (2 minutes)

- Period 10 update- Ryan Reather

OIT Update- Cindi Wika (2 minutes)

- Outage Report
- Access Tracking Sheet

Sub-Committee and Working Group Update (25 minutes)

Requirements, Clarification & Improvement (RC&I)- Pam Nielsen

- List of Current Topics
 - WG meeting review



Colorado DRIVES Governance Committee

- POD Proposal by RCI
- Reviewed OIT EOY equipment purchase proposal
- Decision item discussed for Duplicate Titles to be presented by Jenny (see new business)
- Dealer Resale title with weight slips
- Equipment Request Update
 - Denver County purchasing 62 Laptops using Donation option
- Current Testing
 - 20244 - New district office for Adams County
 - 20208 - Renewal online with decal and correct expire date
 - 20265 - Replace decal online
- Continuation of projects - Gray Market vehicles, Title Review Cases, Email WG, SVID and lien release activity, Print Savings on consumables, EServ WG projects, E-Title updates, Security update presentation by Glen
- POD COOP Plan

New Business- Chair

- Kiosk Presentation- ITI

Public Comment (Statements or suggestions from the Public)- Chair *(5 minutes)*

Open Forum (suggestions for action by the committee)- Chair *(5 minutes)*

Announce Next Meeting- Chair

July 21, 2021 9:00am-11:00am

Adjourn (Does not require a motion if agenda is complete)- Chair

Meeting agendas and information are available at:

<https://dmv.colorado.gov/colorado-drives-county-governance-committee>