



Colorado DRIVES Governance Committee

Date: July 21, 2021 9:00am- 11:00am

Location: Google Meet video [link](#)

Call in number (audio only): 917-336-4577 PIN: 115 362 723#

Organizer: Helen Hayden

Call to Order and Initial Business- Chair (5 minutes)

Roll Call- Helen Hayden

Approval of minutes from 06.23.21 (5 minutes)

Old Business

CDOR Update

Vehicle Services Section (VSS) (10 minutes)

- Call Center Metrics- Dylan Ikenouye
- Online Services Report- Dylan Ikenouye
- Top four Transaction Times- Dylan Ikenouye
- Documents v Transactions performed- Dylan Ikenouye

Business Innovation Group (20 minutes)

- DRIVES Executive Update- Tony Bader & Michael Arrington
- DRIVES Development Support- Josh Johnson
- User Support Update- Sonia Sandoval

Training Team (5 minutes)

- Training Team Update- Michelle Martinez

DRIVES Budget (2 minutes)

- Period 11 update- Ryan Reather

OIT Update- Cindi Wika (2 minutes)

- Outage Report
- Access Tracking Sheet

Sub-Committee and Working Group Update (25 minutes)

Requirements, Clarification & Improvement (RC&I)- Pam Nielsen

- List of Current Topics
 - Equipment Request Update

Financial Advisory Working Group (FAWG)- Kimberly Corell

- State Staffing Update



Colorado DRIVES Governance Committee

Continued API discussion- Chuck Broeman/Jefferson Co.

- Other options/possibilities

POD Operation Response Plan- Dylan Ikenouye/CCI

New Business- Chair

- DPA Bulk Centralized Printing Annual Program Participation Selection per DR2020-001- Dylan Ikenouye

Public Comment (Statements or suggestions from the Public)- Chair *(5 minutes)*

Open Forum (suggestions for action by the committee)- Chair *(5 minutes)*

Announce Next Meeting- Chair

August 18, 2021 9:00am-11:00am

Adjourn (Does not require a motion if agenda is complete)- Chair

Meeting agendas and information are available at:

<https://dmv.colorado.gov/colorado-drives-county-governance-committee>