



Colorado DRIVES Governance Committee

Date: February 17, 2021 9:00am- 11:00am

Location: Google Meet video [link](#)

Call in number (audio only): 917-336-4577 PIN: 115 362 723#

Organizer: Helen Hayden

Call to Order and Initial Business – Chair (5 minutes)

Roll Call – Helen Hayden

Approval of minutes from 12.16.2020, 01.06.2021, 01.12.2021, 01.20.21

- EDO Appointments

Old Business

CDOR Update

Vehicle Services Section (VSS) (10 minutes)

- Call Center Metrics – Kevin Kihn
- Online Services Report – Kevin Kihn
 - Action Item- Online services growth update (year by year)- Dylan
 - DTA footprint (% services available online)- Dylan
- Top four Transaction Times – Dylan Ikenouye
- Documents v Transactions performed- Dylan Ikenouye
- USPS Update- Dylan
- CCI production update- Dave Lindsay with CCI

Training Team (5 minutes)

- Training Team Update- Michelle Martinez

DRIVES Budget (5 minutes)

- Period 6 update- Courtney Vincelette

OIT Update- Debbie for Cindi (5 minutes)

- Outage Report
- Access Tracking Sheet
- Productivity Suite survey responses

Business Innovation Group (10 minutes)

- DRIVES Executive Update- Misgana Tesfaye
- DRIVES Development Support - Josh Johnson
 - Status of Projects
 - Updates on Usual Topics
 - Winter Service Pack



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- Digital Transformation Automation (DTA) (a.k.a. Digital DMV)
- User Support Update – Sonia Sandoval
 - DRIVES Major Incident Support

Sub-Committee and Working Group Update (25 minutes)

Requirements, Clarification & Improvement (RC&I) – Pam Nielsen

- List of Current Topics
- Equipment Requests
- RC&I member- see new business

Financial Advisory Working Group (FAWG) – Kimberly Corell

New Business- Chair (15 minutes)

- Tab and Registration Replacement numbers- Chuck
- Vote for new RC&I member- Flavio
- Updates are coming with DCGC Charter
- Pueblo County Request
- Rules of Order- Robert Dodd
- Vote for Chair and Vice Chair- Robert Dodd

Public Comment (Statements or suggestions from the Public)- Chair (15 minutes)

Open Forum (suggestions for action by the committee)- Chair (15 minutes)

Announce Next Meeting- Chair
March 17, 2021 9:00am-11:00am

Adjourn (Does not require a motion if agenda is complete)- Chair

Meeting agendas and information are available at:

<https://dmv.colorado.gov/colorado-drives-county-governance-committee>