



July 15, 2020 DCGC

1. **Call to Order and Initial Business** – Chair 9:00 – 9:05 am
 - a. Roll Call – Chris Hochmuth
 - b. Approval of minutes from 06.17.2020

2. **Old Business**
 - a. CDOR Update – 9:05 – 9:45 am
 - i. Vehicle Services Section (VSS) – Kevin Kihn & Dylan Ikenouye
 - i. Call Center Metrics - Kevin
 - ii. Online Services Report – Kevin
 - iii. Top 4 Transaction Times – Dylan
 - iv. POD Update – Dylan

 - ii. Business Innovation Group – Josh Johnson
 - i. Service Pack Schedule update
 - ii. MIIDB not Verified on eServices (SQR 18415)
 - iii. Bulk Fleet Renewal taking 1-3 days (SQR 18394)
 - iv. User Support update – Sonia Sandoval

 - iii. Training Team – Michelle Martinez
 - i. Training Team Update

 - iv. DRIVES Budget – Susan Wilson-Madsen
 - i. FY'20 Budget Period 11
 - ii. FY'21 Budget Approval (Vote required)

 - b. OIT Update – Cindi Wika 9:45 – 10:00 am
 - i. Outage Report
 - ii. Access Tracking Sheet
 - iii. Cradle Point update

 - c. DPA – Jerry Gentry 10:00 – 10:15 am
 - i. FY'21 Bulk Centralized Printing Opt In/Out Period Decision Request – Dylan/Jerry (vote required)

- d. Sub-Committee and Working Group Update – 10:15 – 10:25 am
 - i. Requirements, Clarification & Improvement (RCI) – Pam Nielsen
 - 1) List of Current Topics
 - 2) Equipment Requests
 - 2.d.i.i.2.1. Alamosa request for remaining 2 PC's – Terry Carver
 - ii. Financial Advisory Working Group (FAWG) – Kimberly Corell
3. **New Business** – Chair 10:25 – 10:45 am
 - a. Opportunities for DOR and Counties to reduce paper, forms and toner costs – Cindi Wika
4. **Public Comments** (Statements of interest or suggestions from the Public) – Chair 10:45 – 10:50 am
5. **Open Forum** (suggestions for action by the committee) – Chair 10:50 – 11:00 am
6. **Announce Next Meeting** – Chair
7. **Adjourn** – Chair

Next meeting is scheduled for August 19, 2020 at 9:00 am

Meeting agendas and information are available at:

<https://www.colorado.gov/pacific/dmv/colorado-drives-county-governance-committee>