



## April 15, 2020 DCGC

1. **Call to Order and Initial Business** – Chair 9:00 – 9:05 am
  - a. Roll Call – Chris Hochmuth
  - b. Approval of minutes from 02.19.20 and 3.18.2020
  - c. COVID-19 Update – Mike/Adam
  
2. **Old Business**
  - a. CDOR Update – 9:05 – 9:45 am
    - i. Vehicle Services Section (VSS) – Adam Wilms & Dylan Ikenouye
      - i. COVID-19 (Corona Virus) Update – Adam
      - ii. Top 4 Transaction Times – Dylan
      - iii. POD Update – Dylan
      - iv. Call Center Metrics - Adam
      - v. Online Services Report – Adam
    - ii. Application Support Team (AST) – Sonia Sandoval
      - i. Call Center Support and Testing
      - ii. Service Pack Update
    - iii. Training Team – Michelle Martinez
      - i. Training Team Update
  
    - iv. DRIVES Budget – Susan Wilson-Madsen
      - i. Fy'20 Budget Period 8
  - b. OIT Update – Cindi Wika 9:45 – 10:00 am
    - i. Outage Report
    - ii. Access Tracking Sheet
    - iii. Password Self-Service – Jennifer Johnson
  
  - c. DPA – Mike Lincoln 10:00 – 10:05 am
    - i. Centralized Print and Mailing Training
  
  - d. Sub-Committee and Working Group Update – 10:05 – 10:20 am
    - i. Requirements, Clarification & Improvement (RCI) – Pam Nielsen
      - 1) Equipment Requests (?)



## **MEETING PLAN**

- 2) List of Current Topics
  - ii. Financial Advisory Working Group (FAWG) – Kimberly Corell
  - e. Voting of recommended RCI Members – Chuck
3. **New Business** – Chair 10:20 – 10:45 am
  - a. Prioritization of Bulk Fleet Renewal Management – Mike Lincoln
  - b. DOR Business Innovation Group Transition update – Scott McKimmy/Josh Johnson
4. **Public Comments** (Statements of interest or suggestions from the Public) – Chair 10:45 – 10:50 am
5. **Open Forum** (suggestions for action by the committee) – Chair 10:50 – 11:00 am
6. **Announce Next Meeting** – Chair
7. **Adjourn** – Chair

*Next meeting is scheduled for May 20, 2020 at 9:00 am*

*Meeting agendas and information are available at:*

<https://www.colorado.gov/pacific/dmv/colorado-drives-county-governance-committee>