



January 15, 2020 DCGC

1. **Call to Order and Initial Business** – Chair 9:00 – 9:30 am
 - a. Roll Call – Trina McCray
 - b. Introduction to Rules of Order (Robert’s Rules) – Robert Dodd
 - c. Election of Chair and Vice Chair
 - d. Approval of minutes from 12.18.19

2. **Old Business**
 - a. OIT Update – Cindi Wika 9:20 – 9:35 am
 - i. Outage Report
 - ii. Access Request Form
 - iii. Access Tracking Sheet

 - b. CDOR Update – 9:35 – 10:00 am
 - i. Application Support Team (AST) – Sonia Sandoval
 - i. Call Center Support and Testing
 - ii. Training Team – Michelle Martinez
 - i. Training Team Update
 - iii. Vehicle Services Section (VSS) – Adam Wilms & Dylan Ikenouye
 - i. Top 4 Transaction Times – Dylan
 - ii. Inventory Reporting – Dylan
 - iii. Call Center Metrics - Adam
 - iv. Online Services Report – Adam

 - iv. DRIVES Budget – Susan Wilson-Madsen
 - i. Fy’20 Budget Period 5

 - c. DPA – Mike Lincoln 10:00 – 10:05 am
 - i. Bulk Printing Dashboard Update

 - d. Sub-Committee and Working Group Update – 10:05 – 10:20 am
 - i. Requirements, Clarification & Improvement (RCI) – Pam Nielsen
 - 1) Equipment Request, Weld County
 - 2) Other Items

- ii. Financial Advisory Working Group (FAWG) – Kimberly Corell
 - i. (no update)
3. **New Business** – Chair 10:20 – 10:45 am
 - a. myColorado App – Russell Castagnaro
 - b. DRIVES Security Management Procedures – Sonia
4. **Public Comments** (Statements of interest or suggestions from the Public) – Chair 10:45 – 10:50 am
5. **Open Forum** (suggestions for action by the committee) – Chair 10:50 – 11:00 am
6. **Announce Next Meeting** – Chair
7. **Adjourn** – Chair

Next meeting is scheduled for February 19, 2020 at 9:00 am

Meeting agendas and information are available at:

<https://www.colorado.gov/pacific/dmv/colorado-drives-county-governance-committee>