

Report identity theft

To deter identity theft, The Motor Vehicle Investigations Unit requests your assistance in reporting anyone you know using a false identity for a motor vehicle title or on a state issued driver license or identification card.


To obtain your driving record:

<http://mydmv.colorado.gov>

To obtain information concerning registration and title records, you may contact your county DMV office: www.colorado.gov/dmv.

These are the **REAL** websites. Please check before clicking on one of the many fake websites out there!

 **SEND US AN E-MAIL**
dor_investigationsunit@state.co.us

 **VISIT OUR WEBSITE**
<https://dmv.colorado.gov/fraud/identity-theft>

 **TO REPORT SUSPICIOUS ACTIVITY**
1-855-RPT-2DMV (1-855-778-2368)



Additional governmental agencies to contact about identity theft are:

FEDERAL TRADE COMMISSION (FTC)

Consumer Response Center
877-438-4338
www.identitytheft.gov

COLORADO ATTORNEY GENERAL'S OFFICE

Consumer Protection Section
800-222-4444/720-508-6000
www.stopfraudcolorado.gov

SOCIAL SECURITY ADMINISTRATION

Social Security Fraud
800-269-0271
<https://oig.ssa.gov/report>

INTERNAL REVENUE SERVICE

Tax Payer Guide to Identity Theft
www.irs.gov/individuals/identity-protection

FEDERAL BUREAU OF INVESTIGATION

Internet Crime Complaint Center
www.ic3.gov

COLORADO BUREAU OF INVESTIGATION

Identity Theft & Fraud Investigations Unit
303-239-4211
www.colorado.gov/pacific/cbi/identity-theftcyber-crimes
Facebook: www.facebook.com/cbi.idtheft



COLORADO
Department of Revenue
Division of Motor Vehicles



THEFT

IDENTITY THEFT

A SILENT CRIME WITH A
BIG IMPACT ON YOUR FUTURE!



COLORADO
Department of Revenue
Division of Motor Vehicles



How identity theft occurs

Identity thieves steal or obtain Social Security cards and numbers, birth certificates, immigration documents or other personal information that is unique to you. The thief can use this information to:

- Obtain a driver license or ID card.
- Open a bank account or credit card in your name.
- Purchase an automobile or real estate.
- Drain personal financial accounts.
- Generate fraudulent driving and criminal records .
- Secure fraudulent government benefits.
- Gain employment.
- Exploit others through human trafficking.

As a result of identity theft, your driving privileges can be suspended and your credit rating destroyed.

In addition, you may have trouble obtaining government benefits, and could be held liable in civil suits or criminal cases for motor vehicle incidents.

You may also be accused of not reporting wages, which can result in a substantial tax liability.

All of these problems can require countless hours of telephone and written communications to resolve the problem.



Protect yourself from becoming a victim

- Carry only those items needed in your purse or wallet. Avoid carrying your Social Security card, birth certificate, blank checks, numerous credit cards or a motor vehicle title.
- Check your driving record on an annual basis online at www.colorado.gov/dmv.
- Shred all bills and records you no longer need that contain personal identifying information.
- Check your Social Security records for unexplained earnings.
- Review your credit report for inconsistencies.
- Report lost or stolen documents, such as a driver license, ID card, or vehicle titles, to law enforcement officials.
- Place fraud alerts on your credit file to warn creditors not to open a new account until they contact you.
- Don't print your driver license number on your checks.
- Only shop on secure, well-known websites online.
- Create strong passwords for websites.
- Never provide personal information over the phone.



Help for victims of identity theft

Are you a victim of identity theft relating to your Colorado driver license, ID, driving record, or motor vehicle title or registration?

The Colorado Motor Vehicle Investigations Unit has an investigative team that may be able to assist you with clearing your driving record and determining proper ownership of vehicles.

An investigation may result in filing of criminal charges and administrative sanctions against the offender.

If you have a police report regarding the fraudulent use of your Colorado driver license/ID number, you may apply for a new driver license/ID number. Complete the Affidavit of Theft form (DR 2153), have your signature notarized, and take (do not mail) it with the police report to a **FULL SERVICE (STATE)** driver license office. You can find a list of these office's at: www.colorado.gov/dmv/locations.

You should also notify your banks, credit card companies and all three credit reporting agencies:

- **Equifax: 866-640-2273**
 - **Experian: 888-397-3742**
 - **Trans Union: 855-681-3196**
- More agencies to contact on back...**



Your total online identity: What footprints do you leave?

Online services, devices, and networks increasingly share personal identity information.



- Create unique passwords for each of your accounts to limit the chances of having multiple accounts compromised.
- Keep your computer up-to-date with the latest versions of your operating system and anti-virus software protection.
- Avoid sharing sensitive information such as credit card or Social Security numbers through text, email or chats.
- Never use public networks to conduct online financial transactions. Remember to log out of personal accounts opened on public devices.
- Ensure that all communications involving online financial transactions are sent through an SSL encrypted connection (<https://>).
- Decline all social media invitations from people you don't know. It's the cyber equivalent of inviting home the person who just left jail for theft.
- Ignore pop-ups. These can contain malicious software which can trick a user into verifying something. This is known as a drive-by download.
- Take the time to set up a two-step verification for your email or cloud service. Hackers might crack your password, but they should not be able to get past this second line of defense.
- Lock down your Facebook, Instagram, Twitter, LinkedIn and any other social media account. Take the time to check your privacy settings.
- Examine the types of data required by dating sites and apps. Use discretion when registering an account. Avoid sharing potentially harmful data.