



News Release

For Immediate Release

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Colorado Department of Revenue's Division of Motor Vehicles (DMV) Given Additional Funding to Improve Customer Service

Governor Hickenlooper Signs Senate Bill 194

June 5, 2014 – Denver, CO. Senate Bill 194 will allow the DMV to modernize how it does business and is the keystone of the Department of Revenue's strategic plan to bring the Governor's vision --- average 15-minute wait times at the DMV --- into reality.

This legislation will modernize how the DMV does business, including allowing for two consecutive on-line driver license renewals, granting the Department of Revenue fee setting authority within defined parameters, and consolidating cash funds to achieve greater administrative efficiency.

In addition to Senate Bill 194, the DMV received funding to enhance staff coverage during peak hours, expand office hours, provide additional training, and expand online appointment scheduling statewide. This will assist in reaching the Governor's vision of average 15 minute wait times at Driver's License offices.

"I appreciate the work of the General Assembly in passing these critical initiatives and especially want to thank Governor Hickenlooper for his vision and leadership in this area", said Barbara Brohl, Executive Director of the Department of Revenue.

The DMV also received funding for Colorado DRIVES, the DMV's IT capital construction request. This project will replace both the antiquated title and registration system and the driver's license system, which will create greater efficiencies for our customers and increase our ability to interact with our partners like the counties and law enforcement.

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