



Colorado DRIVES Governance Committee

Date: September 15, 2021 9:00am- 11:00am

Location: Google Meet video [link](#)

Call in number (audio only): 917-336-4577 PIN: 115 362 723#

Organizer: Helen Hayden

Meeting agendas and information are available at:

<https://dmv.colorado.gov/colorado-drives-county-governance-committee>

Presentation Materials for this meeting and previous meetings are available [here](#)

Call to Order and Initial Business- Chair (5 minutes)

Roll Call- Helen Hayden

Approval of minutes from 08.18.21 (5 minutes)

Old Business

DPA update- Linda Stiles

CDOR Update

Vehicle Services Section (VSS) (10 minutes)

- Call Center Metrics- Adam Wilms
- Online Services Report- Adam Wilms
- Top four Transaction Times- Dylan Ikenouye
- Documents v Transactions performed- Dylan Ikenouye

Innovation, Strategy and Delivery Group (20 minutes)

- DRIVES Executive Update- Tony Bader & Michael Arrington
- DRIVES Development Support- Josh Johnson
- Kiosk Update- Clayton Hollingshead
- User Support Update- Sonia Sandoval
 - Self-service model for reporting issues
- CI Update- Kate Polesovsky

Training Team (5 minutes)

- Training Team Update- Michelle Martinez

DRIVES Budget (2 minutes)

- July financials update- Ryan Reather
- Introduction of Kimberly Brown

OIT Update- Cindi Wika (2 minutes)



Colorado DRIVES Governance Committee

- Outage Report
- Access Tracking Sheet

Sub-Committee and Working Group Update *(25 minutes)*

Requirements, Clarification & Improvement (RC&I)- Pam Nielsen

- List of Current Topics
 - Equipment Request Update

Reminder: invites to Governance meetings will be changing. Only committee members and presenters will receive invitations. All others will be able to access the meetings through our website: dmv.colorado.gov and the DRIVES Newsletter - Kevin Kihn /Helen Hayden

New Business- Chair

- Address Change at Kiosk- How to securely log in- Jenny Adler/ ISD (if necessary)
- Results of DPA Bulk Centralized Opt in/Out Period- Dylan Ikenouye
- Keep Colorado Wild Legislation Discussion- Chuck Broerman

Public Comment (Statements or suggestions from the Public)- Chair *(5 minutes)*

Open Forum (suggestions for action by the committee)- Chair *(5 minutes)*

Announce Next Meeting- Chair

October 20, 2021 9:00am-11:00am

Adjourn (Does not require a motion if agenda is complete)- Chair