November 12, 2024

SENSITIVE FOR JURISDICTIONS DISTRIBUTION ONLY

Important Notice Regarding Missing Box of Texas Certified Copy of Title (CCO) Paper

To whom it may concern,

The Texas Department of Motor Vehicles (TxDMV) has determined a box of blank CCO paper went missing on or around October 9, 2024. The box contained 2000 sheets of CCO paper that includes a range of control numbers with sequences 13719001-13721000. The control number is in the top right corner of the CCO in red font. All CCOs containing one of these control numbers in the sequence are invalid.

In the event these Texas CCOs are used in fraudulent activity, verification of the title against the National Motor Vehicle Title Information System may assist in identifying the fraudulent documents when discrepancies are found; however, we recognize there may be instances where the title may go undetected. As a result, we are including an example of a valid Texas CCO, should it be useful in comparing and identifying any suspected fraudulent Texas CCOs.

The following are additional visual clues that should be present on a valid Texas CCO:

- Font should be consistent, and all letters are capitalized.
- The Make of Vehicle may only be a maximum of four-character abbreviation.
- The vehicle Model may only be a maximum of three-character abbreviation.
- The Body Style must be a two-character abbreviation.
- The Odometer Reading should not include a comma and only include numbers.
- There should be a comma between the city and state of the Previous Owner.
- Mileage brands in the Remark(s) field should only include Actual Mileage, Not Actual Mileage, Exceeds Mechanical Limits or Exempt.
- Certified Copy Date is always in the following format MM/DD/YYYY.

If a Texas CCO is surrendered and identified with one of these sequence numbers or is suspected to be fraudulent, please retain the original document and notify the TxDMV Law Enforcement Analyst Team at ENF LE Assist@txdmv.gov with a scanned image of the Texas CCO.

To strengthen our ability to identify fraudulent use of the Texas CCOs with the indicated control numbers, the TxDMV is pursuing programming to our systems. In addition, the TxDMV continues to work with our local law enforcement and other appropriate parties within Texas. We thank you for your attention and assistance with this matter.

Sincerely,

Annette Quintero, Director Vehicle Titles and Registration Division Texas Department of Motor Vehicles

