



MEETING PLAN

Name:	Colorado DRIVES County Governance Committee		
Meeting Date:	September 16, 2020	Organizer:	Chris Hochmuth
Meeting Time:	9:00 am – 110:00 am	Location:	meet.google.com/hed-mmff-iga Phone Numbers (US)+1 917-336-4577 PIN: 115 362 723#

September 16, 2020 DCGC

1. **Call to Order and Initial Business** – Chair 9:00 – 9:05 am
 - a. Roll Call – Chris Hochmuth
 - b. Approval of minutes from 8-19-2020

2. **Old Business**
 - a. **CDOR Update – 9:05 – 9:45 am**
 - i. Vehicle Services Section (VSS) – Kevin Kihn & Dylan Ikenouye 9:05 – 9:20
 - i. Call Center Metrics – Kevin Kihn
 - ii. Online Services Report – Kevin Kihn
 - iii. Top 4 Transaction Times – Dylan Ikenouye
 - iv. Decommissioning of Legacy systems – Kevin Kihn
 - ii. Driver Services
 - i. Address/Locator Validation – Flavio Quintana
 - iii. Business Innovation Group – Josh Johnson 9:20-9:30
 - i. DRIVES Executive Update
 - 1) Update on Late Fee programming
 - 2) Update on Refunds
 - ii. User Support update – Sonia Sandoval
 - iv. Training Team – Michelle Martinez 9:30-9:35
 - i. Training Team Update



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- v. **DRIVES Budget** – Ryan Reather **9:35-9:40**
 - i. Introduction of New DMV Budget Manager (Courtney Vincelette) – Ryan Reather
 - ii. Period 1 update – Ryan Reather

- b. **OIT Update** – Cindi Wika **9:40 – 9:50 am**
 - i. Outage Report
 - ii. Access Tracking Sheet
 - iii. Cradle Point Survey update

- c. **DPA Update** – Jerry Gentry **9:50 – 10:00 am**
 - i. Pricing Options update – Jerry Gentry
 - ii. Centralized Printing Opt In/Out Period results – Dylan Ikenouye
 - iii. House holding implementation update – Jerry Gentry

- d. **Sub-Committee and Working Group Update** – **10:00 – 10:20 am**
 - i. Requirements, Clarification & Improvement (RCI) – Pam Nielsen
 - 1) List of Current Topics
 - 2) Equipment Requests
 - ii. Financial Advisory Working Group (FAWG) – Kimberly Corell

- 3. **New Business** – Chair **10:20 – 10:45 am**
 - a. State Kiosk Contract update – Dan Ervin
 - b. DMV Digital transformation County Working Group Recommendation – Mike Dixon

- 4. **Public Comments** (Statements of interest or suggestions from the Public) – Chair **10:45 – 10:50 am**

- 5. **Open Forum** (suggestions for action by the committee) – Chair **10:50 – 11:00 am**

- 6. **Announce Next Meeting** – Chair

- 7. **Adjourn** – Chair (Does not require a motion if agenda is complete)



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Next meeting is scheduled for October 21, 2020 at 9:00 am

Meeting agendas and information are available at:

<https://www.colorado.gov/pacific/dmv/colorado-drives-county-governance-committee>